

Privacy policy

<https://cryptokg.org/> is a website operated by Cryptokg (hereinafter the "Company").

The company guarantees the protection of data of individuals, based on the requirements of the current legislation. The obligation of the Company applies to all persons whose personal data the Company can process. "Personal data" is any information that concerns an identified or identifiable natural person. The company acts as a controller of such personal data.

This Privacy Policy describes the types of personal data (which are collected by the Company about the Client when he decides to use the Services of the Company), ways of using the Client's data, as well as instructions when and with whom the Company will exchange them, and how the Company undertakes to ensure their security. Also, this Policy indicates the Client's rights in relation to the processing of the Client's Personal Data and methods of their use.

We ask the Client to carefully study this Policy. The company has the right to regularly make changes to this Policy, so the Client should check it for updates. Any confidential data stored by the Company will be governed by this Policy. When making important changes, the Company will inform the Client about it.

This notice is addressed to current Clients and potential Clients of Cryptokg.

1. Personal data that may be collected by the Company:

When the Client creates an account with Cryptokg, the Company requires the indication of a valid first and last name, email address, data on the Client's financial condition, residential address, telephone number, date of birth, a copy of a national identification card or passport, a driver's license, a copy of a utility bill or a bank statement to prove the address of residence, credit or bank card details, tax residence and TIN, information about work and profession, level of knowledge and experience in trading, risk tolerance and other data that the Company deems necessary for the further comfortable provision of the Services ...

In cases where the Company requests the provision of personal data, and the Client does not do this, the Company is unable to provide the service and conclude an agreement with the Client, about which the Company will immediately inform the Client.



The above data is collected by the Company when the Client intends to open a trading account with the Company. Following the Law on the Prevention and Suppression of Money Laundering and the Financing of Terrorism, the Company is obliged to collect the necessary information to verify the identity of the Client, draw up an economic profile of the Client and track his account, checking the sources of funds, if necessary. Moreover, the Company can use the information to set up and administer the Client's trading account, as well as to provide technical support for the Client.

The Company uses cookies to collect and store data about the use of the Company website by the Client. Cookies are small text files that are stored by the browser on the hard drive of the Client's equipment. They send the data that is stored on them back to the Company's website when the Client revisits it.

In the event that the Client is a corporate Client, the Company is obliged to collect data about the legal entity: corporate and constituent documents, additional data about shareholders, directors and other officials that the Company considers important to comply with its own legal and regulatory requirements.

The Company has the right to keep a record of any messages, emails, telephone conversations or personal conversations that the Company has with the Client regarding the services provided by the Company. These records are the exclusive property of the company and serve as proof of cooperation with the Client. There are legal grounds for the processing and storage of personal data:

The Company may process the Client's data for one / several legal bases in accordance with the "legal basis" depending on the stated purpose for which the Company uses the Client's data.

The legal basis is as follows:

- The company fulfills the agreed obligations to the Client
- Complies with applicable regulatory and legal requirements
- Respects the legitimate interests of the Client

If the use of the Client's personal data by the Company does not fall under one of the above legal grounds, then the Company may require the Client's consent. This consent is provided by the Client free of charge, which makes it possible for him to withdraw consent at any time by contacting the Company using the contact information specified in this privacy notice or by unsubscribing from the mailing list.

2. How the Company uses the Client's personal data:



The data about the Client, which are stored by the Company, should be treated by it as confidential, which will not be used for any purpose other than providing, improving and administering services, checking for money laundering and due diligence for statistical, marketing, research purposes.

Data that is already in the public domain or stored by the Company without an obligation to maintain confidentiality is not considered confidential. The Company has the right to disclose the Client's data, including records and documents of a confidential nature, card details, if the following circumstances exist:

- This is required by law or by a decision of a competent court;
- At the request of EFSA and other regulatory bodies that have control and jurisdiction over the Company / Client or their associated persons, or in the territory of which the Company has Clients;
- At the request of government and law enforcement agencies, if required by applicable law and other regulatory and legal requests;
- At the request of the relevant authorities to investigate or prevent fraudulent activities, money laundering and other illegal activities;
- When needed, when the Company defends or exercises its own legal rights in any court, arbitration, tribunal, government body;
- In cases where it is necessary for purposes related to the provision of the Services;
- At the request of payment service providers and banks that process the Client's transactions;
- At the request of contractors or auditors, other consultants that audit, assist and advise for any business purposes of the Company. Provided that each case has a specialist informed about the confidentiality of data, who assumes the confidentiality obligations that are set forth in this document;
- Only to the extent that is necessary and only the contact details of other service providers that create, process and maintain databases of any format, provide accounting services, e-mail transmission, messaging services and similar services that should help, the Company collects, stores, studies and uses the Client's data, contacts the Client, improves the provided Services based on this Policy;
- Only as required by other service providers for statistical purposes to improve the marketing strategy of the Company, while the data is provided in a generalized form;
- Only to the extent that it is necessary for market research call centers to conduct surveys by email or phone to improve the Company's services, and only contact details are provided;
- At the request of any person authorized by the Client;
- At the request of an affiliate or an introducing broker of the Company, any other company in the same group as that Company;
- At the request of any third party when this disclosure is necessary to ensure compliance with and application of the terms and conditions and other relevant agreements of the Company;



- At the request of successors, successors, recipients or buyers with a written notice of the Client 10 working days in advance. This occurs when the Company sells, transfers, assigns or assigns to a third party part or all of its own rights, benefits, obligations under the Agreement with the Client, the fulfillment of the entire Agreement with the terms of 15 working days prior written notice to the Client. This can occur without limitation in situations of merger or purchase of the Company by a third party, reorganization / liquidation of the Company, sale / transfer of all or part of the Company's business / assets to a third party.

3. Client data security

The Company takes the necessary measures to guarantee an increased level of security to protect any personal data provided to the Company from illegal or accidental destruction, loss, alteration, unauthorized disclosure or access to personal data transferred, stored or otherwise studied.

The company implements suitable technical and organizational actions: data encryption, access control process, clean access policy, business continuity, disaster recovery, IT system risk assessment, physical / logical separation of access, privacy policy process, etc. Client data can be stored in paper or electronic form.

4. How does the Company treat Client data for marketing purposes and whether profiling is used for the following actions

The Company has the right to process the Client's data to inform him about services, products and offers that may be of interest to the Client and his business. The personal data used by the Company for such purposes consists of the data that the Client provides to the Company, information that the Company collects / receives when the Client uses the Company's Services. This data helps the Company to improve the quality of the Services provided, to inform the Clients about additional services, products, promotions that concern the Client. In certain cases, profiling can be used, when the Company automatically processes the Client's data to assess specific personal aspects, to provide the Client with targeted marketing information about the goods.

The Company can use the Client's data only to promote the services and products of the Company, if there is an explicit agreement of the Client for this, or in specific cases the Company decides that this is in its legitimate interests.



5. Client's rights as data subject

The Client has the right to request from the Company a copy of his own personal data that are stored in the Company (the "Right of Access").

The Client has the right to demand from the Company to correct the inaccuracies and incompleteness of the Client's personal data that are stored in the Company ("Right to rectification")

The client has the right, in specific cases, to request the Company to remove personal data from the Company's records. In situations where these circumstances apply to the Client's case and under the conditions that no exceptions to this circumstance apply, the Company, which is the Client's controller, will delete the Client's data from the records ("Right to Erasure")

The Client has the right to request from the Company, if specific conditions apply, to restrict the processing of the Client's personal data ("Right to Restrict Processing")

The Client has the right to request from the Company, upon application of specific conditions, the transfer of the Client's personal data, which is stored by the Company, to another organization. If these conditions are met, the Company transfers the Client's data to another organization ("Right to Portability")

The Client has the right to object on the basis that they relate to his specific situation, certain types of processing (direct marketing or in the case when the Company relies on legitimate interests), or unique situations that cause the Client to object to processing on this basis, because he feels that that this affects his fundamental rights and freedoms. In certain cases, the Company may demonstrate that there are compelling legal grounds for processing the Client's data, which denies the rights and freedoms of the Client. ("Right to object")

The Client's right to request personal data for himself or a third party. The Company provides the Client or a third party of his choice with personal data in a structured, widely used machine format. It is important to note that this right applies only to automated data that were originally provided to the Company by the Client for consent or use of this information to fulfill the contract with the Client.



The right to withdraw consent if the Company relies on consent to the processing of the Client's data. However, this does not affect the legitimacy of any processing carried out before the Client has withdrawn consent. If the Client withdraws consent, the Company cannot provide the Client with certain services and products. The Company will inform the Client about it at the moment when the Client does it.

The Company may charge the Client a reasonable fee if the request turns out to be manifestly unfounded, repetitive or excessive, if the Company receives a request for additional copies of the same data. In such a situation, the Company sends the Client a payment request, which the client must accept before processing the submitted request. Otherwise, the Company has the right to refuse to fulfill the Client's request in these circumstances.

The company has the right to:

- (a) charge a reasonable fee, including administrative costs for the provision of data or messages, for the execution of the requested action.

- (b) refuse to work on request.

